

Controlled Dry Waste Description & Service Agreement



**Proud to be providing Waste Management
throughout Dorset, Hampshire, Somerset & Avon**

t: 01202 577944

e: enquiries@commercialrecycling.co.uk

w: www.commercialrecycling.co.uk

**Please complete, sign & return to Commercial Recycling Ltd,
Canford Recycling Centre, Arena Way, Off Magna Road, Wimborne, Dorset, BH21 3BW.
Once received the original agreement will be filed & a copy will be returned to you for your records.*

Client & Waste Management Details

Section 1 - The Customer

Company Name: Company Address:
Trading As:
Contact (Name)
Tel:
Fax: Town:
Mob: County:
Email: Post Code:

Section 2 - The Customer

Tick if the Collection Point is the same as above: []
Site Name: Site Contact:
Site Address: Tel:
..... Fax:
..... Mob:
Town: Email:
County:
Post Code:

Special Site Requirements: i.e Access, Locked Gates, Service Times Etc

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Service Agreement

- 1) Cancellation Policy: Please note that this is a service agreement between Commercial Recycling Ltd and you the customer. Therefore you can cancel any of our services with immediate effect. Collection of the container will be free of charge unless the container is carrying waste. If waste is present you will be charged for the disposal of the waste, price will depend on the weight and type of waste.
- 2) Damage to Container: Any damaged caused to the container while it is being used by your company may be charged. Damage caused by Commercial Recycling Ltd operators while emptying the container is the responsibility of Commercial Recycling Ltd.
- 3) Cleanliness of Container: The cleanliness of your container is solely your responsibility. Commercial Recycling Ltd can at a cost provide a cleaning service.
- 4) Wasted Journey: Should Commercial Recycling Ltd arrive at your site on the agreed day and the container is not accessible you may incur a wasted journey charge. It is your responsibility to ensure the container is accessible on the agreed day.
- 5) Collection Days: Commercial Recycling Ltd will do their utmost to ensure that your container is emptied on the agreed day of collection. Should Commercial Recycling Ltd experience vehicle breakdowns or operator issues and your container is missed, Commercial Recycling Ltd will aim to catch up with the collection within 48 hours.
- 6) Payment Terms: All customers must complete a Commercial Recycling Ltd "Credit Account Application Pack" and agree to our standard Terms & Conditions (Account Application Pack available from your Account Manager or can be downloaded from www.commercialrecycling.co.uk). Regular waste collection customers are required to complete a Direct Debit mandate for payment. Customers who do not wish to pay via Direct Debit may incur monthly administration charges. All Direct Debit customers are required to inform Commercial Recycling Ltd members of staff with any disputes, cancellations or change in bank details. Failure to inform Commercial Recycling Ltd in writing / email may result in you being charged.
- 7) Commercial Recycling Ltd reserves the right to apply price increases to any of their services at anytime. When price increases are applied, all customers will receive written notification at least 30 days prior to the new prices being enforced. Commercial Recycling Ltd reserves the right to apply a charge for the annual duty of care legislation.

Agreement Declaration

Authorised Signature: Customer

Authorised Signature: Commercial Recycling

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Name:.....

Name:.....

Job Title:.....

Job Title:.....

Date:.....

Date:.....